

PRIVACY POLICY

Effective date : September 2nd 2024

Your privacy and the protection of your Personal Data is very important to us at NETATMO-OMAJIN ("NETATMO-OMAJIN", "We", "Us" or "Our"). Accordingly, we have drafted the present Privacy Policy to explain Our policy with respect to data identifying or allowing to identify, directly or indirectly, a person using one or several specific elements ("Personal Data") including the measurements collected by Our connected solutions (the "Measurements"). Such Personal Data are either generated or collected by NETATMO-OMAJIN or directly communicated by you when using any of the NETATMO-OMAJIN products (the "Product" or "Products"), Our Websites and more generally all URLs administered by NETATMO-OMAJIN and its services (the "Website Services"), and Our software (the "Software", the "Computer Software" and "Mobile Software"). As used herein, the term "Services" means the Website, Website Services, Computer Software and Mobile Software.

The present Privacy Policy apply to any Personal Data processed by NETATMO-OMAJIN through its Websites, Services and connected Products.

COMPLIANCE WITH DATA PROTECTION LEGISLATION

The collection and processing of Personal Data, done when you use the Services provided by NETATMO-OMAJIN, are carried out in accordance with Data Protection Legislation, inter alia, Regulation (EU) 2016/679 of the European Parliament and of the Council ("General Data Protection Regulation 2016/679" or "GDPR"), as well as any other European or domestic regulations applicable in this field that may be added to or subsequently replaced by it (mentioned hereinafter as "Data Protection Legislation").

IDENTITY OF THE DATA CONTROLLER

When using the Services, all processing of Personal Data is carried out by NETATMO-acting as a Data Controller:

NETATMO

245 Rue du Vieux Pont de Sèvres

92100 Boulogne-Billancourt,

France

ACCOUNT CREATION

To benefit from Our Services (, use Our Mobile or Web Applications, contact Our Customer Service), you need to register by creating your personal account.

When doing so through Our Website or Our Mobile Software, you will be required to communicate an e-mail address and a password (hashed). Please note that both data are mandatory and essential for providing the Services that you requested. Failure to fill in a mandatory field will result in preventing the creation of your user account.

- On the basis of the contract, We will process such data in order to create and manage your personal client account.
- We may also process your e-mail address for communications and direct marketing purposes. For more information on this processing activity, please consult the [COMMUNICATIONS AND DIRECT MARKETING ACTIVITIES](#) section.

The data collected to create your account will be kept for the duration of the contractual relationship (that ends by sending a voluntary deletion request to privacy@netatmo.com). We also inform you that, unless opposed by you, your account will be deleted if it remains inactive for 3 years..

Note that you can review and edit your personal data and other information on Our Website and on Our Mobile applications.

For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

CONTACTING OUR CUSTOMER SERVICE

- When contacting Our Helpdesk Support, We will collect the reason for contact and your message. Note that both data are mandatory and essential for providing the Services that you requested. Failure to fill in one of those field will compromise the proper handling of your request. Also note that you may attach and send Us a file to support your query. On the basis of the contract, We will process such data for the exclusive purposes of directing your request to the relevant internal department and giving an answer to your query.
- On the legal basis of the contract, we may where applicable and subject to your prior authorization, access your installation data (user account and associated Products data) for after-sales services purposes in order to diagnose and resolve a potential issue.
- On the basis of Our legitimate interest in improving Our client relations, we inform you that we will retain your Helpdesk customer history.

The data collected by Our Customer Service is kept for a maximum of 6 years. For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

WEBSITE

- Navigating On Our Website And Using Our Web-Applications

Cookies and Similar Technologies

When you browse the OMAJIN Website, Cookies are placed on your browser. A cookie is a piece of information that the computer program which hosts Our Website gives to your browser when you access the Website. The cookies help provide additional functionality to the Website and help Us analyze Site usage more accurately. In some cases, you will be asked to provide prior consent before we use certain types of cookies. We recommend that you leave the cookies turned on or activated because they allow you to take advantage of some of the features on the Website.

Necessary

Analytics and personalization

Commercial Partners

Socials

Third party cookies aimed at improving the interactivity of the Website

The social plugins cookies allow you to interact with the following Social Media platforms:

- Facebook / Instagram. You will find a list and an overview of Facebook social plugins at the following address: <https://developers.facebook.com/docs/plugins>. For more information on Facebook's policy with regard personal data protection, please refer to: <https://www.facebook.com/policy.php>
- Twitter. For more information on Twitter's policy concerning personal data protection, please refer to: <https://twitter.com/privacy>
- LinkedIn. For more information on LinkedIn's policy concerning personal data protection, please refer to: <https://www.linkedin.com/legal/privacy-policy>.
- Youtube. You will find a list and an overview of YouTube social plugins at the following address: <https://www.youtube.com/yt/dev/>. For more information on YouTube's policy with regard to personal data protection,

please refer

to: <https://support.google.com/youtube/answer/2801895>

Audience Measurement Cookies

These cookies allow Us to obtain non-nominative statistics about Our Website to help Us optimize its ergonomics, content and navigation.

Through the use of such cookies, NETATMO-OMAJIN can only access the following categories of data: IP address, unique ID of cookie, information about the user's device and activities performed on the Website (first and last visit, length of visit, time of arrival and departure etc.).

If you consent to the deposit of such cookies, you can reconsider your decision and refuse the statistical analysis of your navigation data at any time by withdrawing your consent directly within the table.

For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section below.

DISCLAIMER - LINKS TO OTHER WEB SITES

The present Privacy Policy does not apply to Third-Party Websites. Although Our Websites may contain links to other websites, this does not imply that NETATMO-OMAJIN endorses or has reviewed such Third-Party Websites that are not operated nor controlled by NETATMO-OMAJIN. Please refer to the Third-Party Websites' privacy policies to obtain information as to how they process your Personal Data.

COMMUNICATIONS AND DIRECT MARKETING ACTIVITIES

- Direct Marketing by E-mail

We may use your e-mail address to send you some product information, birthday offer propositions (if you decided to provide Us with this information), quizzes and commercial offer propositions.

Subject to your explicit consent, your e-mail address will be processed for the purpose of sending you offers, news bulletins, new products and promotional campaigns related to LEGRAND, NETATMO-OMAJIN and BTICINO products and/or services by e-mail.

Note that you can always oppose to this processing and unsubscribe from Our communications at any time by clicking the link at the bottom of Our e-mails or by following the procedure set out in the [EXERCISE OF USERS' RIGHTS](#) section.

Your e-mail address will be kept for the duration of the contractual relationship (that ends by sending a voluntary deletion request to privacy@netatmo.com). We also inform

you that, unless opposed by you, your account will be deleted if it remains inactive for 3 years. We inform you that We will process openings and clicks in order to assess the efficiency of Our campaigns on the basis of Our legitimate interest in improving Our communications.

For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

- In-App Communications and Push Notifications
 - In-App Communications

NETATMO-OMAJIN can send commercial and/or operational communications directly to your Mobile Application. To do so, the language that you have set on your device will be collected to adapt the language of Our communications. We also inform you that, subject to your explicit consent, NETATMO-OMAJIN will collect and process audience measurement data through the analytics tools installed on Its mobile applications in order to assess the efficiency of its commercial campaigns. To learn more about this analytics processing, please refer to the [Cookies and Similar Technologies used on Our Mobile Applications](#) section.

For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

- Push Notifications

Your Mobile Application may send you push notifications or alerts (For example, your Weather Station sends an alert to your device when a remarkable event occurs for the temperature, humidity, pressure or weather alerts). Note that you can disable and/or manage such notifications at any time directly from your account.

- Analytical Profiling for Direct Marketing Purposes (through e-mail and in-app communications)

NETATMO-OMAJIN aims at enhancing Its customer experience by sending the most relevant communications to Its clients. If you consented to receiving Our communications, We inform you that We conduct research on customer interests and perform some analytical profiling activities for personalized direct marketing purposes on the basis of the products that you use (Products paired to your App) and/or bought (Purchase history). Such processing activity is performed on the basis of Our legitimate interest in continuously improving Our communications and clients' relations. Note that if you do not wish to receive tailored communications, you can oppose to this analytical profiling activity at any time by following the procedure set out in the [EXERCISE OF USERS' RIGHTS](#) section.

For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

- Surveys, Quizzes and Contests
 - Surveys and Quizzes

From time to time, NETATMO-OMAJIN may send surveys to its clients and collect their answers on the basis of Its legitimate interest in improving its Products, Services and clients' relations. Whether such surveys are sent via e-mails or in-app communications, We inform you that We may rely on third-party service providers acting as Data Processors to perform this processing activity. Such data recipient will only process your personal data for the exclusive purpose of compiling and managing the answers to Our surveys in accordance with Our contractual provisions and the applicable legislation. Survey data are processed on a non-nominative basis and are kept for 2 years. For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

- Contests

From time to time, NETATMO-OMAJIN may organize contests on Its Website. To participate, you will be required to fill a form and to accept the contests terms and conditions. This processing activity will therefore be performed on the contract basis. Note that We are relying on third-party service providers acting as Data Processors to perform this processing activity. We inform you that such data recipient will only process your personal data for the exclusive purpose of managing the contest and selecting a winner in accordance with Our contractual provisions and the applicable legislation.

Contests data are kept for 2 years.

For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

MOBILE APPLICATIONS AND ASSOCIATED PRODUCTS

- Processing Activities Common To All Our Mobile Applications
 - Cookies And Similar Technologies Used On Our Mobile Applications

Third-Party Services required for the proper functioning of the Mobile Application
The iOS and Android applications use the Crashlytics tool (Google) in order to record crashes that may occur during the use of the application.

Only real-time crash reports are sent with precise indications of code positions and device information; these reports are intended to simplify maintenance and thus improve the stability of the application.

We inform you that NETATMO-OMAJIN accesses and processes the following Personal Data: unique ID of cookie, IP address, information about the equipment (making, brand and unique ID of equipment, physical location of the device at the time of crash etc.).

Crash data is kept for up to 90 days.

To learn more about how Google processes the personal data collected through Crashlytics, please visit: <https://docs.fabric.io/android/fabric/data-privacy.html>

Third-party services for audience measurement purposes on the Mobile Application We use Firebase (Google) for the collection of statistical data that allows Us to know the interactions of the users on Our mobile applications and to understand how users use Our products and services. To learn more about Google's processing of your personal data through Firebase, please visit <https://docs.fabric.io/apple/fabric/data-privacy.html>. We inform you that NETATMO-OMAJIN accesses and processes the following Personal Data: unique identifier of the cookie, IP address, information on the material and the activities carried out (dates of the first and last visit of the user / duration of the visit / hours of arrival and departure etc.). The retention period of such data is 90 days. If you consent to the reading of Answers, you can reconsider your decision and refuse the statistical analysis of your navigation data at any time and withdraw your consent by managing your settings directly within your Application.

Advertisement

An advertising identifier (E.G. 'ad-ID' or 'IDFA') is a user specific mobile identifier assigned by your device or operating environment. Note that We will process such data to evaluate and tailor advertising campaigns. Your advertising ID can also be accessed and further processed by your mobile manufacturer unless you refuse it in the parameter of your mobile device.

For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

- Third-Party Applications

To subscribe to third-party services, you must accept the specific terms of use and/or privacy policies that apply to such services. We will collect the third-party authorizations that you gave and process this data to manage access authorizations in accordance with your choices. The decision to subscribe to these third-party services or otherwise is yours alone. Note that you can revoke the authorizations that you gave directly from your mobile application.

You acknowledge that the possibility of subscribing to these third-party services is provided to you as a service by NETATMO-OMAJIN, but that We have no means of controlling these third-party services. NETATMO-OMAJIN therefore formally refuses to accept any liability for these third-party services.

- Uninstalling Our Mobile Applications

Uninstalling Our Mobile Applications does not erase your data. If you wish to have your data deleted immediately, please make a deletion request to privacy@netatmo.com. However, note that unless opposed by you, We will delete your account and all

associated Product data after three years of inactivity.

- OMAJIN Mobile Application

The OMAJIN Mobile Application allows you to pair the OMAJIN Products

Using Our OMAJIN Products entails the processing of Personal Data under the following modalities:

- The OMAJIN Products and accessories S will be processed on the contract basis for product registration and identification of available WIFI networks purposes.
- The location of your Mobile device will be processed, subject to your explicit consent, for geofencing purposes in order to determine when you leave your home, in the background (even when the app is closed or not in use).
- The language of your device, your city and country will be processed on the contract basis for adapting the language used on your Application.
- The OMAJIN ' Products and accessories name, Home and room names will be processed on the contract basis in order to personalize your user's interface.
- The Metrics used for the Products (Event logs, home occupancy) will be processed on the contract basis in order to personalize the Service to your needs.
- We will also collect measurement data relative to each OMAJIN Product on the contract basis and communicate it to you on your Application to render the Service.
- The Date and time of setup of each Product and the Last time and date of seen for each Product will be processed on the contract basis for Helpdesk support purposes and to delete inactive user accounts.
- The following technical data: MAC addresses of each Product, Network IP address, Network Transport, WIFI status, Mobile IP address, Mobile type and Mobile version will be processed on the contract basis for product registration, execution of the Service and maintenance of the Cameras and associated accessories.

The above data is kept for the duration of the contractual relationship (that ends by

sending a voluntary deletion request to privacy@netatmo.com). We also inform you that, unless opposed by you, your account and associated Products data will be deleted after 3 years of inactivity.

In the alternative, note that you can reset the Security Cameras or accessories which will result in deleting your Product data.

You can delete also the events at any time from the parameter in the settings (a week; month or year). Such events will be deleted from the backend after you delete them from the SD card of your Product.

OMAJIN CAMERAS SPECIFIC - ACCESS TO DATA

Shall you voluntarily send Us a video taken by your Security Camera when contacting Our Customer Support to report an issue, We may ask for your consent to process such data to improve Our algorithms and the performance of Our Security Cameras.

For more information about the data recipients that benefit from an access to your personal data, please consult the [ACCESS TO DATA](#) section.

PROCESSING OF SPECIAL CATEGORIES OF PERSONAL DATA AND USERS' RESPONSIBILITIES

We inform you that Our Indoor Cameras allow the processing of biometric data for the purpose of uniquely identifying a natural person. This feature is enabled by default. You can disable the processing of biometric data at any time by managing your settings directly from the Security Application.

The data allowing this processing activity are hosted locally on the SD card of your Product (profile that you have created, answers that you gave when using the algorithm). NETATMO-OMAJIN only hosts the events that you have defined until you delete them or for the time-period that you have set at the latest. NETATMO-OMAJIN will not process such data for the purpose of identifying a natural person.

Our Security Cameras have been developed for a strictly personal or domestic use and / or activity.

They allow you to determine the purposes and means of the processing activities you want to achieve. As such, you are required to comply with all applicable legislation regarding the protection of personal data, image rights and privacy.

Should you decide to use Our Security Cameras for a different use, you will be considered as the sole Data Controller, NETATMO-OMAJIN remains a Data Processor.

In any case, you are responsible for compliance with any applicable law when using Our Products and Services and you must inform your visitors about the functioning and operation of the Security Cameras. If necessary, depending on your processing activities, you may need to obtain their prior explicit consent.

In order to offer you with more convenient and higher-quality Services with optimized user experiences, we may collect and use certain information if you consent to use additional functions in the Services. Please note, if you do not provide such information, you may continue to use basic Services, but certain features based on these additional functions may not be available. These additional functions may include:

1)Additional functions based on location information:

When you enable the location-based functions through permission settings on your mobile device, we will collect and process your location information to enable these functions, such as pairing with your smart devices. Also, we may collect information about your: a) real-time and precise location, for instance when you choose to use the automation scenarios for controlling your smart devices, or b) non-precise geo-location when you use certain smart devices or the Services,

Based on your consent, when you enable the geo-fence feature, your location information will be generated and shared with Google Maps services. Please note that Google has corresponding data protection measures, which you may refer to Google's Data Processing and Security Terms for more details.

You may disable the collection and use of your location information by changing your mobile device settings ("My - Setting - Privacy Right Setting - Switch on/off Location Information"), upon which we will cease to collect and use your location information.

2)Additional services based on camera:

You may use the camera to scan the code by turning on the camera permission to pair with a smart device, take video, etc. Please be aware that even if you have agreed to enable the camera permission, we will only obtain information when you actively use the camera for scanning codes, video recording, etc.

You may opt-out the using of camera permission: "My - Setting - Privacy Right Setting - Switch on/off Camera".

3)Additional services for accessing and uploading pictures/videos based on photo albums (picture library/video library):

You can use this function to upload your photos/pictures/videos after turning on the photo album permission, so as to realize functions such as changing the avatar, reporting device usage problems by providing photo proofs, etc.. When you use the photos and other functions, we will not recognize this information; but when you

report a device usage problem, we may use the photos/pictures you upload to locate your problem.

You may opt-out the using of photo album permission: "My - Setting - Privacy Right Setting - Switch on/off Photo Album".

4)Additional services related to microphone-based service:

You can use the microphone to send voice information after turning on the microphone permission, such as shooting videos, waking up the voice assistant, etc. For these functions, we will collect your voice information to recognize your command. Please be aware that even if you have agreed to enable the microphone permission, we will only obtain voice information through the microphone when you voluntarily activate the microphone in the App.

You may opt-out the using of microphone permission: "My - Setting - Privacy Right Setting - Switch on/off Microphone".

5)Additional services based on storage permission(Android):

The purpose is to ensure the stable operation of the App by utilizing the storage permission. After you give or indicate the permission to read/write your mobile device's storage, we will access pictures, files, crash log information and other necessary information from your mobile device's storage to provide you with functions, such as information publications, or record the crash log information locally.

You may opt-out the using of storage permission: "My - Setting - Privacy Right Setting - Switch on/off Storage".

6)Additional services based on Notification permission:

The reason why we ask you for the permission is to send you notifications about using the Smart Devices or Services, especially if you have purchased security services and you require an alert or message so that you can capture the real-time status.

You may opt-out the using of App notifications: "My - Message Center - Setting - Switch on/off Notifications".

7) Additional services based on Alert Window permission:

You may choose to bind a camera in the App and require the App to display the real-time image of the camera in a separate window.

You may opt-out the using of alert window information: "My - Setting - Privacy Right Setting - Switch on/off Alert Window".

8) Additional services based on Bluetooth permission:

You can enable Bluetooth functions after turning on the permission, including controlling the smart devices, acquiring status of, discovering and configuring smart devices. In these functions, we will communicate with smart devices via Bluetooth. Please be aware that even if you have agreed to enable the Bluetooth permission, we will only use Bluetooth for communication in these scenarios: display device status on the home page and smart device panel; perform device control on the home page and smart device panel; discovering smart devices on the home page and the add device page, smart device distribution network.

You may opt-out the using of Bluetooth via "My - Settings - Privacy Setting - Disable/Enable Bluetooth permission".

Please note that if you turn on any permission, you authorize us to collect and use relevant personal information to provide you with corresponding Services. Once you turn off any permission, we will take it as canceling the authorization, and we will no longer continue to collect Personal Data based on the corresponding permissions, and the related functions may be terminated. However, your decision to turn off the permission will not affect the previous collection and use of information based on your authorization.

ACCESS TO DATA

We consider the privacy of your Personal Data to be a vital part of Our relationship with you. We hereby inform you that according to the Services that you are using, the following Data recipients have access to your personal data, within the limits of their respective assignments:

- The relevant internal departments of NETATMO-OMAJIN, established in France:
 - The Research and Development (R&D) teams in charge of our intelligent solutions have, in order to achieve their missions, access: to customer account data (email address only) (see section [ACCOUNT CREATION](#)), the information collected by the

technical cookies necessary for the proper functioning of the Services (see sections [Browsing Our Website And Using Our Internet Applications](#) and [Cookies And Similar Technologies Used On Our Mobile Applications](#)), data processed in connection with the use of the Products (except for biometric data that remains locally on the Product)

- The teams of our customer support have, for the purpose of achieving their mission, access: to customer account data (see section [ACCOUNT CREATION](#)), data collected during your contacts with Technical Support (see section [CONTACTING OUR CUSTOMER SERVICE](#)), to the data processed in connection with the use of the Products except for biometric data that remains locally on the Product)
 - Our marketing teams have, for the purpose of achieving their mission, access to: customer account data (email address) (see section [ACCOUNT CREATION](#)), information collected by advertising cookies and measures (see section [Browsing Our Website And Using Our Internet Applications](#)), the history of your purchases, other possible data while purchasing online (eg anniversary date see [Direct Marketing by E-mail](#)), data collected as part of analytic profiling (refer to section [In-App Communications and Push Notifications](#)), data collected by our advertising identifiers (see section [Cookies and Similar Technologies Used On Our Mobile Applications](#))
 - Our online sales teams have access, for the purpose of carrying out their missions, to data transmitted by third-party cookies aimed at improving navigation, functionalities and user experience of the Website (consult section [Browsing Our Website And Using Our Internet Applications](#))
- The service provider AMAZON WEB SERVICES (AWS) MICROSOFT AZURE, whose data centers are located in the Germany (Frankfurt), responsible for hosting the NETATMO-OMAJIN's cloud architecture hosting all the data related to the Products and associated Services;
 - The service provider ONLINE, established in France, responsible for hosting historical product data;
 - AMAZON WEB SERVICE, established in Ireland, and in charge of hosting web applications;

- The service provider ADOBE SYSTEMS SOFTWARE IRELAND LIMITED, established in Ireland, for the purpose of sending you direct marketing communications where applicable;
- The service provider ZENDESK, whose data centers are located in Germany, for Customer Support Service purposes. We also inform you that Zendesk benefits from a "Privacy Shield" certificate and that We have put the Standard Contractual Clauses of the European Commission in place to organize the transfer of your data towards the United States of America under security and privacy conditions which are considered adequate according to European legislation;
- The platforms and social media: Facebook, Instagram, Twitter, LinkedIn and YouTube insofar as they have access to your browsing history on Our Website and Mobile Applications should you consent to such access. We also inform you that such platforms and social media benefit from a "Privacy Shield" certificate and as such, any potential transfer of your data for hosting and further processing purposes in the United States of America will take place under security and privacy conditions which are considered adequate according to European legislation. To learn more, please consult Our [Cookies and Similar Technologies Used On Our Mobile Applications](#) sections. Subject to your express consent, you may also decide to share your Personal Data or Measurements on other platforms such as social networking websites for example. In this case, you recognize that We do not own and have no control over these Third-party Partner Service Providers and that We are not responsible for data processing performed by these Third-party Service Providers. To learn more about the manner in which these Third-party Partner Service Providers process your Personal Data, We advise you to consult their applicable privacy policies.
- GOOGLE insofar as they have access to data relating to your browsing history when you confirm your agreement upon arrival on Our Website and Mobile Applications. We inform you that Google benefits from a "Privacy Shield" certificate and as such, any potential transfer of your data for hosting purposes in the United States will take place under security and privacy conditions which are considered adequate according to European legislation. For further information, please consult Our [Cookies and Similar Technologies used on Our Mobile Applications](#) sections.

We inform you that the aforementioned Data Recipients are bound by an obligation of confidentiality and may only process your data in compliance with Our contractual provisions and the applicable legislation.

- You may decide to make your Personal Data or Measurements publicly available to other users and third parties on the Website.
- You may also decide to invite other user(s) to control the Products that have been installed in your Home. To do so, your guests will be required to create their own personal account. For more information on such invitations, please consult Our Help center on Our Website.
- NETATMO-OMAJIN may also be required to share your Personal Data if and when it is necessary in order to protect the vital interests of the data subject or of another natural person, if it is necessary for compliance with a legal obligation to which It is subject or for the establishment, exercise or defense of legal claims.

Data Analysis: NETATMO-OMAJIN can conduct Data Analysis on the Measurements collected by Its Products. Such data will be rendered anonymous before any further use. NETATMO-OMAJIN may then share this anonymized data with advertisers, researchers, business partners, publications, and other third parties for the purpose of performing statistics studies.

DATA SECURITY

NETATMO-OMAJIN implements adequate physical, electronic and administrative protection measures that comply with the regulations to protect your Personal Data in particular from accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to personal data transmitted, stored or otherwise processed. However, NETATMO-OMAJIN would like to draw the users' attention to the potential risks in terms of data confidentiality linked to Internet use. It is the responsibility of the user to set up or ensure the use of a personal secured computer network, as well as to ensure a correct technical configuration of the connection box connected to your Internet service provider and of other devices such as radio access equipment (e.g. WIFI, 4G, etc.). Therefore, you should take special care in deciding what information you send to Us via e-mail and/or Internet transmission. Please keep this in mind when disclosing any Personal Data through the Website.

UNDER EIGHTEEN

When offering information society services NETATMO-OMAJIN does not target minors under the age of 18 as a user group.

NETATMO-OMAJIN does not knowingly gather or use any personal information from children under 18. If information is gathered concerning a minor, the minor's legal representative has the possibility to contact the DPO of NETATMO-OMAJIN at privacy@netatmo.com in order to access, rectify, modify or delete this information (see section [EXERCISE OF USERS' RIGHTS](#) for more information).

However, access to the Services is not confined solely to adults as it contains no content prohibited for persons under the age of 18. The Services does not intentionally collect or use personal information relating to persons under the age of 18.

EXERCISE OF USERS' RIGHTS

To keep your Personal Data accurate, current, and complete, please visit the My Account section of the Site. You may also contact Us as specified below.

We remind you that you have a right to access, rectify or delete your personal data. You can request that their processing be restricted or object to them being processed. When We rely on your consent to perform a particular processing, you can withdraw such consent at any time.

If you request the erasure, or object to the processing of data necessary to the performance of Our Services and/or specified as mandatory, you will no longer be able to use the Services, as they require the processing of these data to operate.

When a processing is carried out by automated means and based either on consent or on contract, you have the right to request the personal data that you provided to Us in an easily accessible format (portability right).

You may exercise your rights at any time, subject to the production of valid supporting documents, by sending your request to NETATMO-OMAJIN's Data Protection Officer at privacy@netatmo.com.

Your request will be processed within one month of receipt. If necessary, this period can be extended by two months, in view of the complexity and the number of requests. In this case, you will be informed of this extension and its reasons within one month of receipt of the request.

No payment will be required for the exercise of your rights except in case of manifestly unfounded or excessive demand. In this case, NETATMO-OMAJIN further reserves the right to not respond to your request.

You also have the right to define guidelines for the fate of your data after your death. In the event you remain dissatisfied with Our response, We remind you that you have the right to lodge a complaint with the French data protection authority, Commission Nationale de l'Informatique et des Libertés (CNIL): <https://www.cnil.fr/>

AMENDMENT TO THIS DOCUMENT

The legislation may change, Our Website and other Services may evolve, We may rely on new service providers. As a result, NETATMO-OMAJIN may need to make some changes to this Privacy Policy and reserves the right to update it or modify it at any time. This Privacy Policy may be viewed on Our Website at any time.

ADDITIONAL CONDITIONS

Your access to and use of the NETATMO-OMAJIN Services through the Websites are subject to their Terms of Use, available at <https://www.omajin.com>

DEFINITIONS

GDPR: General Data Protection Regulation

DPO: Data Protection Officer

Data Subject: an identified or identifiable natural person. In this Privacy Policy: an end user/ customer

Data Controller: a natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data

Data Processor: a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller

Data Recipient: a natural or legal person, public authority, agency or another body, to which the personal data are disclosed, whether a third party or not

Personal Data: any information relating to an identified or identifiable natural person.

CONTACT US & CONTACT OUR DPO

Our DPO:

Data Protection Officer

128, avenue du Maréchal de Lattre de Tassigny

87045 Limoges Cedex – France

dpo.legrand@legrand-ext.com